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Slot Operations The Myth And The Math



Synopsis

Over the years a number of books on casino operations have been written but the subject of Slot Operations has been neglected. A definitive guide to Slot Operations has been sorely needed by the gaming industry. The wait is over with the publishing of this book! Slot Operations: The Myth and the Math is the definitive guide to slot operations that will soon become the industry's bible on this subject. This book is authored by Richard Lehman, a former vice president of slot operations at a number of resorts including Caesars Palace. Mr. Lehman is a slot expert who consults on this subject worldwide. The book describes the rapidly changing slot industry with a true insiders viewpoint. Slot Operations covers topics such as slot departmental organization, personnel issues, policies and procedures of the slot department and all current slot operational issues in casinos today. The book continues and gives a detailed look at slot development with a great chapter on slot analysis. The book also gives detailed information on slot player tracking systems and their integrated usage.

Book Information

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Customer Reviews

Only after reading this book did I truly understand pay-out percentages, and how the casinos make their money. Always seemed confusing that a casino would have a sign that their slots pay-out at a 97% rate, and I'd go in with \$200, and leave with nothing in 45 minutes. This book explains why the casinos are telling the truth about the rate, but also why it has nothing to do with odds that you'll win or lose that day. Highly recommended for anyone who plays slots. Without this, there is no other info out there that explains the "intentionally confusing" descriptions of slots by casinos.

Slot Operations gives a good overview of the slot operations and sample policies and procedures. However, the information is somewhat dated and does not deal with TITO (Ticket In - Ticket Out) which is now used in place of coin in most casinos, multi-denomination, and multi-game machines. Still I haven't found a better book on the subject.

I have to use the book for school. It's easy to read and understand. it cover all the basic things about the slot operation.

Great Read!

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